

## **DAMAGED MERCHANDISE**

Inspect your shipment as soon as it arrives. In the event you discover damage, keep all original packaging and materials. All damaged product and packaging must be made available for a claim inspection by a UPS or Freight agent. Please call our customer service department at 716-873-4166 within 5 days of delivery to be eligible for damage claim reimbursement. We will be happy to file all damage claims for you.